

Brian Anderson Hospitality Consulting & Services 9 Aberfeldy Street Kenmore, Brisbane QLD 4069

29th June 2005

Dear Brian

On behalf of management and our staff I would like to sincerely thank you for the outstanding presentation you put together on our behalf for the recent HMAA awards for Excellence.

Your meticulous guidance and detailed expression fully conveyed our message, and truly represented us in glowing terms to our peers and the tourism industry.

As a result of your presentation, we were nominated finalists in three separate award categories – Best Four Star Hotel in Queensland, Best Boutique Hotel in Queensland, and Best Nomination presented.

We were extremely delighted to receive the prestigious award as Best Four Star Hotel in Queensland, 2005, and intend to fully utilise the huge marketing potential it now offers. Winning this award is personally very gratifying, a tremendous boost to our wonderful hard working staff, and truly justifies the enormous efforts put in by everyone over the past year

Once again "Thank You" for an excellent submission, and you can be assured that we would have no hesitation in recommending Hospitality Consulting & Services to others seeking similar expertise.

We will undoubtedly be calling on you again for assistance in any future presentations. Kind Regards

Malcolm Tanswell Managing Director Albert Park Hotel