

THE CLASSIC GROUP OF COMPANIES

Trading as
CLASSIC FISH AND CHIPS

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14th November 2004

Mr Brian Anderson
Hospitality Consulting & Services
9 Aberfeldy Street
Kenmore
QLD 4069

Dear Brian

As discussed recently, I would like to sincerely thank you for the great job you did for us earlier in the year.

Our shop fit out exceeded all our expectations and was completed without problems, well within the time frames originally set, and under budget.

The design, systems and work flows work exceptionally well and we have had a number of customers compliment us on the outstanding look of the shop and on the unexpected speed of service delivery, even in busy periods.

I am also most appreciative for your abundant, freely offered and helpful advice in assisting us set up workable service and accounting processes.

I would have no hesitation in recommending Hospitality Consulting & Services to anyone seeking independent professional assistance on food service design, systems or operational advice.

Once again "Thanks" for a job well done!

Regards



Ron Kane
Director
Classic Group of Companies