

24 July 2004

Brian Anderson
Hospitality Consulting & Services
9 Aberfeldy St
KENMORE QLD 4069

Dear Brian

Many thanks for your assistance in putting our submission together for the annual HMAA Awards for Excellence recently held in Brisbane.

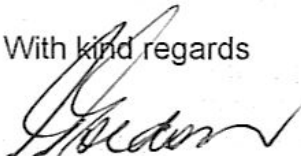
I thought the presentation you assembled was excellent in its final form and the message we wished to convey was well and truly represented. Your eye for detail and the manner in which the submission was expressed was very gratifying to me.

Although we made the shortlist only, I felt, through your very thorough guidance, we could easily have taken out the prize. It seems we were up against opposition who were in for a berth in the "Hall of Fame" should they win, that undoubtedly swayed the judges.

I do know that our submission was highly regarded and I believe only due to your efforts.

In short, I was very pleased with the end result and I will no doubt be calling on you for assistance in future presentations.

With kind regards



Graham Gordon
General Manager